

Possible issue 2 - Group profile *NONE

If the group profile for QTMHHTTP is set to *NONE, then it needs to be set to something, usually NOBODY. There are a couple of reasons why the installer may have been unable to set the group profile. Please follow these steps to help determine why, and to correctly set the group profile for QTMHHTTP.

Please sign on as QSECOFR or a *SECOFR class profile to do the following steps.

Step 1. Is QTMHHTTP the Primary Group for any objects?:

```
WRKOBJPGP PGP(QTMHHTTP)
```

Any such objects must be changed to not use QTMHHTTP as the Primary Group. Objects using QTMHHTTP as a Primary Group can be changed using CHGOBJPGP for library-based objects, or CHGPGP for directory-based objects.

Step 2. Is QTMHHTTP specified as the Group for any other profiles?:

```
DSPUSRPRF USRPRF(QTMHHTTP) TYPE(*GRPMBR)
```

Any such profiles must be changed to not use QTMHHTTP as the Group Profile. The profiles using QTMHHTTP for a Group Profile can be changed using the CHGUSRPRF command.

Step 3. Does QTMHHTTP have a Group ID number?:

```
DSPUSRPRF USRPRF(QTMHHTTP)
```

Page up about 5 times to find the Group ID Number. The Group ID number cannot be removed if there are any objects using QTMHHTTP as the primary group (see step 1). If there are no such objects, the Group ID is cleared in the next step.

Step 4. Make any changes required so that there are no objects using QTMHHTTP as a group (Step 1) and no Profiles using QTMHHTTP as a group (Step 2). Then add NOGROUP as the group profile for QTMHHTTP:

```
CHGUSRPRF USRPRF(QTMHHTTP) PASSWORD() GRPPRF(NOGROUP) GID(*NONE)
```

Stop Zend Server and then start it for the change to take effect.