

# Monitor Error "Cannot create statistics file" With IPv6 Networking

## Applies To:

Zend Server Statistics - Active Users Data  
Windows  
IPv6

## Symptom:

While using IPv6 networking on Windows, Zend Monitor will generate Statistics files with IPv6 pattern and fail because of an illegal character ":" in the filename.

You can see many errors such as "**Cannot create statistics file C:\Program Files (x86)\Zend\ZendServer\tmplstats\1\_2002:715:20bd::715:20bd**" in Monitor Log.

## Affected Components:

With this failure to create Stat files, "**Active Users**" Dashboard information will be missing.

## Solution:

There is no workaround at the moment, however you can simply ignore the error.

The product team is checking into this and a fix is considered to support IPv6 Statistics on Windows.